



Quality Management Integration in Long-Term Care: Guidelines for Excellence

Maryjane G. Bradley, Nancy R.Thompson

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During this critical time, when long-term care facilities are being required by regulators and insurers to actively use quality-improvement processes, this outstanding resource provides the practical tools needed for the job. Instead of repeating the same, worn-out "Band-Aid" solutions, let this innovative new model help you make system-wide evaluations and lasting improvements in care provision, plant management, and staff relations.

Here are just some of the practical, change-producing tools you'll get:

- a complete and reformulated model called Quality Management Integration (QMI)
- guidelines for implementing each of the model's six core concepts
- steps for completing the three-phase implementation process
- strategies for overcoming common internal and external barriers to quality, improvement programs
- how-to-use examples of QMI analysis and decision making in long-term care today
- a step-by-step example of an LTC facility's journey through QMI, plus numerous mini-cases demonstrating specific improvements

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